# Qognify Umbrella MT

## OFFER UNPARALLELED MONITORING AND REPORTING SERVICES TO YOUR CUSTOMERS

Modern video surveillance systems offer rich capabilities and provide a high level of security. They are also becoming increasingly complex. While physical security systems are an important part of an overall security strategy, many end users find it difficult to keep the complexity of these systems under control. They often outsource the management and monitoring of their surveillance solutions to trusted partners – especially if they do not have robust IT departments.

For security integrators, this often means handling multiple customer installations simultaneously – and maintaining them if necessary. Without the proper tools, this can be a very time-consuming and costly task.

### The solution: Qognify Umbrella MT

Qognify Umbrella MT enables physical security system integrators to provide customers centralized system management and status monitoring as part of their service offerings.

It combines the powerful capabilities of Qognify Umbrella with the ability to manage multiple end customer installations independently in a web- or cloud-based platform.

The multitenancy (MT) approach ensures maximum data security by storing information from each video system in a separate database that can only be accessed by the service provider.

SAFEGUARDING YOUR WORLD

# FEATURE OVERVIEW

Umbrella MT is ideal for physical security system integrators that want to offer their customers additional services to increase value creation.

## BASIC FUNCTIONS

Umbrella MT is a central monitoring and configuration tool based on a multi-core architecture and supports redundant VMS connections for maximum resilience in the event of partial system failures. Its smart UI concept, including a flexible dashboard layout that can also be displayed in full screen, allows system integrators and security installers to maintain a real-time overview of all customers sites.

### CONFIGURATION MODULE

Perform recurring administrative tasks for your customers Qognify VMS systems quickly and easily.

**User Management**
Manage global rights, administrative rights and VMS user passwords.

**User Group Management**
Manage global rights, administrative rights and VMS user passwords.

**Camera Management**
Change streaming parameters, recording settings and camera passwords and update camera firmware.

### MONITORING MODULE

Access fast, understandable information about the statuses of connected Qognify VMS systems. System messages can be displayed in a configurable status dashboard or forwarded by email.

Get information about cameras and recording status, as well as software services operations. View server utilitzation (e.g., CPU, memory load and component prioritization). Receive system and error messages from VMS through the event engine. All this data is displayed in a flexible, combined dashboard.

### REPORTING MODULE

Easily and quickly document customers' important Qognify VMS configuration parameters (including camera reference image vs. current image), as well as changes made.

# MAKE YOURSELF INDISPENSABLE!

Be a trustworthy partner to your customers by intelligently managing their video systems remotely – increasing system availability and reducing maintenance costs.

## HOW DOES IT WORK?

As a Qognify partner, you can offer your customers Umbrella MT – possibly in combination with professional services. Based on the license volume of the installations to be managed, you purchase Umbrella MT licenses from us on a subscription basis.

It doesn't matter whether your customers use Qognify VMS at one or more locations – any number of systems per end customer can be managed in Umbrella MT. You can either give your customer direct access to their account via the Umbrella MT portal – or you can take over the complete monitoring, management and reporting services for them as part of a service contract.

Modular, efficient, secure: This is Qognify Umbrella MT.

**Qognify Partner**

**Client A** — **Client B**

**Site A-1**  **Site A-2**  **Site B-1**
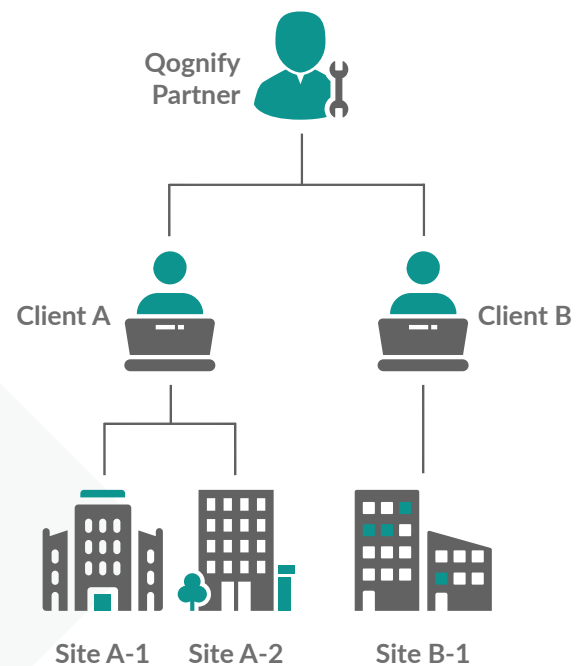
## KEY BENEFITS

### UNLOCK UPSELL POTENTIAL

With Umbrella MT you can offer your customers real added value – and generate recurring revenue for your company. You can also offer Umbrella MT as part of a compre-hensive service and maintenance concept to generate additional business.

### INCREASE CUSTOMER LOYALTY

By always keeping an eye on your customers' systems, you position yourself as a trusted advisor. You can identify bottlenecks and problems early on and maximize your customers' business continuity through proactive maintenance.

### PROFIT FROM THE INTRINSIC EFFICIENCIES

The more customers and sites are managed with a Qognify Umbrella Service, the more efficient your service offerings can become. Whether you carry out actions such as firmware updates or distribute new licenses, the more sites that are managed through Umbrella, the greater your time savings.

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