

Ocularis Web – WebRTC Configuration Guide

Version 5.8

October, 2019

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Contents

1	About	t This Guide	1
	1.1	Related Documentation	
2	Introd	luction	2
3	Goog	le Chrome	3
4	Mozill	la Firefox	
5	Micro	soft Edge	
6	Apple	Safari	
-			

List of Tables

List of Figures

Figure 1 Initial Message for Google Chrome Browser	3
Figure 2 CustomizeSettings	4
Figure 3 Manage certificates	5
Figure 4 Import the certificate	6
Figure 5 Certificate Import Wizard	6
Figure 6 Import the root-ca certificate	7
Figure 7 Place certificate in Trusted Root Certification Authorities Store	7
Figure 8 Completing the Import	8
Figure 9 Import the Intermediate Certificate file	8
Figure 10 Import the Intermediate Certificate	9
Figure 11 Place certificate in Intermediate Store	9
Figure 12 Complete the Import Wizard	10
Figure 13 Initial screen Mozilla Firefox	11
Figure 14 Open MenuOptions	12
Figure 15 Privacy & Security	12
Figure 16 View Certificates	13
Figure 17 Import the certificate	13
Figure 18 Trust CA	13
Figure 19 Initial message for Microsoft Edge	15
Figure 20 Right-click file and select Install Certificate	16
Figure 21 Certificate Import Wizard	16
Figure 22 Select Certificate Store	17
Figure 23 Completing the Certificate Import Wizard	17
Figure 24 Completing the Certificate Import Wizard	17
Figure 25 Select Intermediate Certification Authorities	18
Figure 26 Initial Screen on Apple Safari	19
Figure 27 Select System	20
Figure 28 Import Items	20
Figure 29 Select the certificate	20
Figure 30 Double-click the certificate	21
Figure 31 Expand Trust	21
Figure 32 Always Trust Root CA	22
Figure 33 Always Trust Intermediate CA	22

1 About This Guide

This document describes how to import certificates in a browser for use with Ocularis Web..

1.1 Related Documentation

Related documents are listed below.

Table 1-1: Related Documents

Document Name	Version	File Type	Date
Ocularis 5.8 Release Notes	5.8	PDF	October 2019
Add-on Documentation			

2 Introduction

WebRTC (Web Real-Time Communication) provides web browsers with real-time communication via a simple application programming interface. It replaces Adobe Flash in Ocularis Web v5.7. In order to take advantage of this technology, a certificate must be imported into the browser used to view Ocularis Web video. This process need only be done once. These steps assume that Ocularis Media Server (OMS) has already been upgraded to v5.7.

Keep in mind that with WebRTC, TCP Port 8420 must be open as it is used for live video. Port 1935 is still used when sending M2O video from the Ocularis Mobile App to Ocularis Media Server.

Note: The Microsoft Internet Explorer browser is no longer supported.

Supported Browsers:

- Google Chrome
- Mozilla Firefox
- Microsoft Edge
- Apple Safari

3 Google Chrome

These steps are required in order to proceed with Ocularis Web. They only need to be done once for this browser.

1. Open the browser and enter the IP address of the Ocularis Media Server in the URL field. You should see the following screen:

Figure 1 Initial Message for Google Chrome Browser



- 2. Click the corresponding links to download the root and intermediate certificates for the certificate authority. Remember where you store the downloaded files.
 - Root Certificate (root-ca.crt)
 - Intermediate Certificate (intermediate-ca.crt)

3. Click the 'Customize and Control Google Chrome' icon to the right of the URL bar and select 'Settings'.

Figure 2 Customize...Settings

-		×
Ŕ	z D	
New tab New window New incognito window Ctri	Ctrl+T Ctrl+N I+Shift+N	Customize and control Google Chrome
History Downloads Bookmarks	Ctrl+J	•
Zoom - 100% +	- 23	
Print Cast Find More tools	Ctrl+P Ctrl+F	•
Edit Cut Copy	Paste	
Settings Help		•
Exit		

4. Scroll the page and click 'Advanced' to expand the 'Privacy and security' section.

Figure 3 Manage certificates

Advanced 🔺	
Privacy and security	
Google Chrome may use web services to improve your browsing experience. You may optionally dis services. Learn more	able these
Allow Chrome sign-in By turning this off, you can sign in to Google sites like Gmail without signing in to Chrome	-
Use a prediction service to help complete searches and URLs typed in the address bar	-
Use a prediction service to load pages more quickly	-
Use a web service to help resolve navigation errors	
Safe Browsing Protects you and your device from dangerous sites	-
Help improve Safe Browsing Sends some system information and page content to Google	
Automatically send usage statistics and crash reports to Google	
Use a web service to help resolve spelling errors Smarter spell-checking by sending what you type in the browser to Google	
Send a "Do Not Track" request with your browsing traffic	
Allow sites to check if you have payment methods saved	
Manage certificates Manage HTTPS/SSL certificates and settings	Ľ
Content settings Control what information websites can use and what content they can show you	•
Clear browsing data Clear history, cookies, cache, and more	•

- 5. Select the section 'Manage certificates'.
- 6. Select the tab 'Trusted Root Certification Authorities'.

Figure 4 Import the certificate

Issued To		Issued By	Expiratio	Friendly Name	^
AAA Certificate	e Ser	AAA Certificate Servio	es 12/31/2028	COMODO CA	1
🔄 AddTrust Exte	rnal	AddTrust External CA	5/30/2020	The USERTrust	
AffirmTrust Co	mme	AffirmTrust Commercia	al 12/31/2030	AffirmTrust Com	
Baltimore Cybe	rTru	Baltimore CyberTrust	5/12/2025	DigiCert Baltimor	
Certum CA		Certum CA	6/11/2027	Certum Certum Trucked	
Certum Truste	d Ne	Certum Trusted Netw.	12/31/2029	Verifier Class 2	
	Cert	COMODO PSA Certific	1/18/2038	COMODO SECU	
Copyright (c) 1	1997	Copyright (c) 1997 Mi	12/30/1999	Microsoft Timest	~
Import	xport	Remove		Adva	nce
ertificate intended	purposes				

7. Click **Import...** to start the Certificate Import Wizard.

Figure 5 Certificate Import Wizard

< ;	F Certificate Import Wizard	×
	Welcome to the Certificate Import Wizard	
	This wizard helps you copy certificates, certificate trust lists, and certificate revocation lists from your disk to a certificate store.	
	A certificate, which is issued by a certification authority, is a confirmation of your identity and contains information used to protect data or to establish secure network connections. A certificate store is the system area where certificates are kept.	
	To continue, click Next.	
	Net	el

- 8. Click Next.
- 9. Click **Browse...** and locate the file 'root-ca.crt' from the download location. Select the file and click **Open**.

Figure 6 Import the root-ca certificate



- 10. Click Next.
- 11. Leave the default selection 'Place all certificates in the following store' and verify the store is 'Trusted Root Certification Authorities'. Click **Next**.

Figure 7 Place certificate in Trusted Root Certification Authorities Store

Certificate	Store
Certif	icate stores are system areas where certificates are kept.
Winde the ce	ws can automatically select a certificate store, or you can specify a location for rtificate.
С	Automatically select the certificate store based on the type of certificate
۲	Place all certificates in the following store
	Certificate store:
	Trusted Root Certification Authorities Browse

12. Click Finish.

Figure 8 Completing the Import

Completing the	Certificate Import Wizard
The certificate will be impo	rted after you click Finish.
You have specified the foll	owina settinas:
Certificate Store Selecter Content	d by User Trusted Root Certification Authorities Certificate
File Name	D:\Users\djecker\Downloads\root-ca.crt

- 13. At 'The import was successful' pop-up, click **OK**.
- 14. Next, import the 'intermediate-ca.crt' file. Select the tab 'Intermediate Certification Authorities'.

Figure 9 Import the Intermediate Certificate file

Issued To	Issued By	Expiratio	Friendly	/ Name	
AlphaSSL CA - SHA	GlobalSign Root CA	2/20/2024	<none< td=""><td>></td><td></td></none<>	>	
COMODO ECC Cer	t AddTrust External CA	5/30/2020	<none:< td=""><td>></td><td>- 1</td></none:<>	>	- 1
COMODO RSA Don	COMODO RSA Certific	2/11/2029	<none:< td=""><td>></td><td></td></none:<>	>	
COMODO RSA Exte	COMODO RSA Certific	2/11/2027	<none:< td=""><td>></td><td></td></none:<>	>	
COMODO RSA Org	COMODO RSA Certific	2/11/2029	<none:< td=""><td>></td><td></td></none:<>	>	
🔄 dc01	dc01	12/1/2022	<none:< td=""><td>></td><td></td></none:<>	>	
DDM0L9N2	DDM0L9N2	3/14/2019	<none:< td=""><td>></td><td></td></none:<>	>	
DESKTOP-NLBQ6U	G DESKTOP-NLBQ6UG	6/3/2019	<none:< td=""><td>></td><td></td></none:<>	>	
DESKTOP-NLBQ6U	G DESKTOP-NLBQ6UG	4/12/2019	<none:< td=""><td>></td><td></td></none:<>	>	
\frown					
Import Expor	t Remove			Adv	/ance
Certificate intended pure	oses				

- 15. Click **Import...** to launch the Certificate Import Wizard (see Figure 5).
- 16. Click Next.
- 17. Click **Browse...** and locate the file 'intermediate-ca.crt' from the download location.

Figure 10 Import the Intermediate Certificate



- 18. Click Next.
- 19. Leave the default selection 'Place all certificates in the following store' and verify the store is 'Intermediate Certification Authorities'. Click **Next**.

Figure 11 Place certificate in Intermediate Store

· @	Certificate import wizard	
	Certificate Store	
_	Certificate stores are system areas where certificates are kept.	
	Windows can automatically select a certificate store, or you can specify a location for the certificate.	
	O Automatically select the certificate store based on the type of certificate	
	Place all certificates in the following store	
	Certificate store:	
	Intermediate Certification Authorities Browse	

20. Click Finish.

Figure 12 Complete the Import Wizard

Completing	the Certificate Import Wiza	ard
The certificate will	e imported after you click Finish.	
You have specified	the following settings:	
Certificate Store	Selected by User Intermediate Certification	on Authorities
Content	Certificate	andaliatarmadinta ent
rie Name	D: (Users (djecker (Down)	oaus yntermediate-ca.crt

- 21. At 'The import was successful' pop-up, click OK.
- 22. Click **Close** on the 'Certificates' pop-up.
- 23. Reload the login page or click 'Return to login page'. If you did everything right, you should be able to login.

If you return to this page, try restarting your browser.

If you are still unable to login, contact your System Administrator for assistance.

4 Mozilla Firefox

These steps are required in order to proceed with Ocularis Web. They only need to be done once for this browser. You may need to install Microsoft's Feature Pack for some operating systems. A message appears in Firefox if this is necessary.

1. Open the browser and enter the IP address of the Ocularis Media Server in the URL

field. You should see the following screen:

Figure 13 Initial screen Mozilla Firefox

Qognify
Certificates need to be installed to enable HTTPS
 Download the root certificate for the certificate authority. <u>Download Root Certificate</u> (root-ca.crt) Open your browser's <i>Options page</i>. Select <i>View Certificates</i> (type <i>certificates</i> in the <i>Find in Options</i> input if you can't find it). <i>Import</i> the file <i>root-ca.crt</i> from the download location and authorize it to authenticate web pages. Reload the login page. If you did everything right, you should be able to login. If you return to this page, try restarting your browser. If you are still unable to login, contact your System Administrator for assistance.
Return to login page

- 2. Click the link to download the root certificate (root-ca.crt) for the certificate authority. Remember where you store the downloaded file.
- 3. Open your browser's Options page. Click the 'Open menu' icon to the right of the URL bar. Then select 'Options'.

		-		×
ŝ		⊻	lii\ 📪	Ę
C	Sign in to Sync			
Ū	Content Blocking			\sim
Ģ	New Window		C	Ctrl+N
8	New Private Windo	w	Ctrl+S	hift+P
Ģ	Restore Previous Se	ession		
	Zoom –	100%	+	⊾ ⁷
	Edit	×	ъ	Ê
lii\	Library			>
÷.	Add-ons		Ctrl+S	hift+A
¢	Options	>		
1	Customize			
	Open File		C	Ctrl+O
	Save Page As			Ctrl+S
-	Print			
۹	Find in This Page			Ctrl+F
	More			>
	Web Developer			>
?	Help			>
Ċ	Exit		Ctrl+S	nift+Q

Figure 14 Open Menu...Options

4. Click 'Privacy & Security' from the menu on the left.

Figure 15 Privacy & Security



- 5. Scroll down until you see the section on Certificates.
- 6. Select 'View Certificates...' (type certificates in the Find in Options input if you can't find it).

Figure 16 View Certificates

Certificates	
When a server requests your personal certificate	
Select one automatically	
<u>A</u> sk you every time	
\checkmark Query OCSP responder servers to confirm the current validity of certificates	View <u>C</u> ertificates
	Security <u>D</u> evices

7. Import the file 'root-ca.crt' from the download location and authorize it to authenticate web pages. Click **Import...**

Figure 17 Import the certificate

	Certificate Manager	
Your Certificates People Servers	Authorities	
You have certificates on file that identify these cer	tificate authorities	
Certificate Name	Security Device	C
✓ AC Camerfirma S.A.		·
Chambers of Commerce Root - 2008	Builtin Object Token	
Global Chambersign Root - 2008	Builtin Object Token	
 AC Camerfirma SA CIF A82743287 		
Camerfirma Chambers of Commerce Root	Builtin Object Token	
Camerfirma Global Chambersign Root	Builtin Object Token	
~ ACCV		
ACCVRAIZ1	Builtin Object Token	
v Actalis S.p.A./03358520967		
View Edit Trust	Export Delete or Distrust	
		ОК

- 8. Browse to the 'root.ca.crt' file. Select the file and click **Open**.
- 9. Check the box for 'Trust this CA to identify websites' and click **OK**.

Figure 18 Trust CA

Downloading Certificate	×
You have been asked to trust a new Certificate Authority (CA).	
Do you want to trust "OnSSI Root CA" for the following purposes?	
✓ Trust this CA to identify websites.	
Trust this CA to identify email users.	
Before trusting this CA for any purpose, you should examine its certificate and its policy and procedures (if available).	
View Examine CA certificate	
OK Cancel	

10. Click **OK** again on the Certificate Manager screen.

11. Reload the login page or click 'Return to login page'. If you did everything right, you should be able to login.

If you return to this page, try restarting your browser.

If you are still unable to login, contact your System Administrator for assistance.

5 Microsoft Edge

These steps are required in order to proceed with Ocularis Web. They only need to be done once for this browser.

1. Open the browser and enter the IP address of the Ocularis Media Server in the URL

field. You should see the following screen:

Figure 19 Initial message for Microsoft Edge

	Qognify
	Certificates need to be installed to enable HTTPS
1. Dov auti Dov 2. Opp 3. Rig 4. Sel 5. Sel 6. Sel 7. Clic 8. Rig 9. Sel 10. Sel 11. Sel 12. Clic 13. Rel logi If yr ass	wnload the root and intermediate certificates for the certificate hority. wnload Root Certificate (root-ca.crt) wnload Intermediate Certificate (intermediate-ca.crt) en the folder where you saved the certificates. ht-click on root-ca.crt and select Install Certificate. ect Current User and click Next. ect Place all certificates in the following store and click Browse. ect Trusted Root Certification Authorities and click OK. ck Next, then Finish, then Yes, and then OK. ht-click on intermediate-ca.crt and select Install Certificate. ect Current User and click Next. ect Place all certification Authorities and click OK. ck Next, then Finish, then Yes, and then OK. ht-click on intermediate ca.crt and select Install Certificate. ect Current User and click Next. ect Place all certification Authorities and click OK. ck Next, then Finish, then Yes, and then OK. load the login page. If you did everything right, you should be able to in. ou return to this page, try restarting your browser. ou are still unable to login, contact your System Administrator for istance.
	<u>Return to login page</u>

- 2. Click the corresponding links to download the root and intermediate certificates for the certificate authority. Remember where you store the downloaded files.
- 3. Use Windows Files Explorer to open the folder where the certificates reside.



Figure 20 Right-click file and select Install Certificate

4. If you get a security warning about opening the file, click **Open**. A **Certificate Import Wizard** appears.

Figure 21 Certificate Import Wizard

W	lcome to the C	Certificate l	mport Wiz	ard	
This lists	wizard helps you copy o from your disk to a certi	certificates, certif ificate store.	îcate trust lists, a	and certificate revoca	atior
A ce and conr	tificate, which is issued contains information use ections. A certificate st	l by a certification ed to protect data tore is the system	authority, is a c a or to establish area where cert	onfirmation of your i secure network ificates are kept.	den
St	re Location				
0) Current User) Local Machine				
То с	ontinue, click Next.				

5. Leave the default selection of Current User selected and click Next.

6. Select Place all certificates in the following store and click Browse...

Figure 22 Select Certificate Store

Certificate Store Certificate stores are system areas where certificates are kept.	_
Windows can automatically select a certificate store, or you can specify a location for the certificate. Automatically select the certificate store based on the type of certificate Place all certificates in the following store Certificate store: Browse	Select Certificate store vou want to use. Select the certificate store you want to use. Personal Personal Personal Trusted Root Certification Authorities Active Directory User Object Trusted Di-bilichers Show physical stores OK Cancel

- 7. Select the store Trusted Root Certification Authorities and click OK.
- 8. Click Next.

Figure 23 Completing the Certificate Import Wizard

← <i>₽</i> Certificate Import Wizard	×
Completing the Certificate Import Wizard	
The certificate will be imported after you click Finish.	
You have specified the following settings:	
Certificate Store Selected by User Trusted Root Certification Authorities	
Content Certificate	
Finish	Cancel

Figure 24 Completing the Certificate Import Wizard

- 9. Click Finish.
- 10. At the **Import was successful** pop-up, click **OK**.

- 11. Repeat the steps for the other certificate. From within Windows File Explorer, right-click the **intermediate-ca.crt** file and select **Install Certificates**.
- 12. If you get a security warning about opening the file, click **Open**.
- 13. At the **Certificate Import Wizard**, leave the default selection of **Current User** selected and click **Next**.
- 14. Select Place all certificates in the following store and click Browse...
- 15. Select the store Intermediate Certification Authorities and click OK.

Figure 25 Select Intermediate Certification Authorities

Certificate Store	
Certificate stores a	are system areas where certificates are kept.
Windows can auto the certificate.	matically select a certificate store, or you can specify a location for
Automatical	y select the certificate store based on the type of certificate
Place all cert	tificates in the following store
Certificate s	store:
	Browse
	Select Certificate Store X
	Select the certificate store you want to use.
	Trusted Root Certification Authorities
	Enterprise Trust
	Active Directory User Object
	Intrusted Certificates

- 16. Click Next at the Certificate Import Wizard.
- 17. Click Finish at the Completing the Certificate Import Wizard screen.
- 18. At the Import was successful pop-up, click OK.
- 19. Reload the login page or click 'Return to login page'. If you did everything right, you should be able to login.

If you return to this page, try restarting your browser.

If you are still unable to login, contact your System Administrator for assistance.

6 Apple Safari

These steps are required in order to proceed with Ocularis Web. They only need to be done once for this browser.

1. Open the browser and enter the IP address of the Ocularis Media Server in the URL

field. You should see the following screen:

Figure 26 Initial Screen on Apple Safari

- 2. Click the corresponding links to download the root and intermediate certificates for the certificate authority. Remember where you store the downloaded files.
 - Root Certificate (root-ca.crt)
 - Intermediate Certificate (intermediate-ca.crt)
- 3. Open 'Keychain Access'.
- 4. Select 'System' if not already selected.

Figure 27 Select System

	Keychain Access			
Click to lo	ck the System keychain.		Q, Searc	h
Local Items	Apple Worldwide Developer Relations Certification Authority Intermediate controlse authority Expires: Tesseay, February 7, 2023 at 4-48-47 PM Eastern Standard Time This certificate is valid			
	Name	 Kind 	Expires	Keychai
	Apple Worldwide Developer Relations Certification Authority	certificate	Feb 7, 2023 at 4:48:47 PM	System
		certificate	Feb 16, 2033 at 5:15:24 P	System
	com.appie.kerberos.kdc			

5. From the top Keychain Access bar, select the **File** menu and then select 'Import Items..."

Figure 28 Import Items...

¢	Keychain Access	File Edit View Window New Password Item New Secure Note Item New Keychain New Certificate Preference	Help ೫N 쇼೫N て೫N	Keychain Access		1
	Kevchar Cogin Cocal Ite System	Import Items Export Items Add Keychain Delete Keychain "System"	☆ 第1 ☆第5 ☆ 第A で第≪	Developer Relations Certification Authority te authority ruary 7, 2023 at 4:48:47 PM Eastern Standard Time ald		
	System	Close	жw			
		Go There Get Info	第1	ations Certification Authority	^	Kind certifica certifica
		Unlock Keychain "System" Lock All Keychains	#L			certifica
	Į	Make Keychain "System" De	fault)		

6. Select the certificate 'root-ca.crt' and click **Open**.

Figure 29 Select the certificate



7. If prompted, enter the password of the mac and click the **Modify Keychain** button.

- 8. Again, from the top Keychain Access bar, select the **File** menu and then select 'Import Items..."
- 9. Select the certificate 'intermediate-ca.crt' and click **Open**. If prompted, enter the password of the mac and click the **Modify Keychain** button.
- 10. Double-click the certificate 'root-CA.crt'.

Figure 30 Double-click the certificate

•••	Keychain Access			
Click to lock the S	stem keychain.		Q Searc	:h
Keychains login Local Items System System Roots	Apple Worldwide Developer Relations Certification Authority Intermediate certificate authority Developer: Tuesday, February 7, 2023 at 4:48:47 PM Eastern Standard Time This certificate is valid			
	Name	Kind	Expires	Keychain
	Apple Worldwide Developer Relations Certification Authority	certificate	Feb 7, 2023 at 4:48:47 PM	System
	com.apple.kerberos.kdc	certificate	Feb 16, 2033 at 5:15:24 P	System
	com.apple.systemdefault	certificate	Feb 16, 2033 at 5:15:23 P	System
	DoSSLietermediate CA	certificate	Jan 19, 2029 at 9:28:55	System
¢	🔯 OnSSI Root CA	certificate	Jan 19, 2029 at 9:28:47	System

11. Expand Trust.

Figure 31 Expand Trust



- 12. Change the top item 'When using this certificate:' to Always Trust.
- 13. Close the window. You may be asked to provide the machine password. Enter it and click **Update Settings**.

Figure 32 Always Trust Root CA

8 - 0	nSSI Root CA		
Certificate Conssi Root CA Root certificate authority Expires: Friday, January Conssi Root CA" certificate Trust	9, 2029 at 9:28:47 At icate is not trusted	You are mail	king changes to the System Certificate
When using this certificate:	Always Trust	Enter your pas	sword to allow this.
		User Name:	DevDbg
Secure Sockets Layer SL)	Always Trust	Deceword:	
Secure Mar (S/MIME)	Always Trust	Fassword.	
Extensible A mentication (EAP)	Always Trust		
IP Security (IPsec)	Always Trust		Cancel Update Settings
Code Signing	Always Trust		
Time Stamping	Always Trust 📀		
X.509 Basic Policy	Always Trust 🗘		
▼ Details			
Subject Name			
Common Name OnSSI Roo	t CA		
Organization OnSSI			
Organizational Unit OnSSI			

- 14. Repeat for the other certificate. Double-click the 'Intermediate-CA.crt'
- 15. Expand Trust.
- 16. Change the top item 'When using this certificate:' to Always Trust.

Figure 33 Always Trust Intermediate CA

	OnSSLIDE	SI Intermediate CA	
R Conficute Constitution Con			
🔻 Trust			
	When using this certificate:	Always Trust 🔹	
s	ecure Sockets Layer (SSL)	Always Trust	
	Secure Mail (S/MIME)	Always Trust	- 1
Exten	sible Authentication (EAP)	Always Trust	- 1
	IP Security (IPsec)	Always Trust	- 1
	Code Signing	Always Trust	
	Time Stamping	Always Trust	
	X.509 Basic Policy	Always Trust	- 1
▼ Detai	ls		
c	Subject Name		- 1
4	Country US		
f	State/Province NY		- 1
	Organization OnSSI		- 1
· · · ·	Irganizational Unit OnSSI		-1

- 17. Close the window. You may be asked to provide the machine password. Enter it and click **Update Settings**.
- 18. Now, go back to the browser and reload the login page or click 'Return to login page'. If you did everything right, you should be able to login. If you return to this page, try restarting your browser.

If you are still unable to login, contact your System Administrator for assistance.