

*“VisionHub gives us the ability to view gaming sequences from many different angles and zoom in for close-ups. If a dispute arises, we can scroll through the video quickly – back and forth – and view images from several cameras simultaneously. We can see the fine details, which cards each player held, the exact amount of a bet and when it was placed.”*

Mr. Hasky, President of Sortis Hotel, Spa & Casino, Golden Lion Marbella

## CUSTOMER INDUSTRY

Gaming

## LOCATION

Panama City, Panama

## BUSINESS NEED

Improved casino security and business operations

## SOLUTIONS

VisionHub

## THE IMPACT

VisionHub gives the casino’s security operators control over hundreds of surveillance cameras, with the ability to view live or archived images from different servers simultaneously.

# GOLDEN LION MARBELLA CASINO

## ABOUT

The Golden Lion Marbella Casino, formerly the Princess Casino Marbella, shares space with the Central Park Hotel Casino & Spa in Eldorado, a commercial area outside of Panama City. It’s one of the largest casino’s in Panama, with over 3,200 m<sup>2</sup> of gaming space including slot machines, table games, and more, attracting visitors from all over the world.

## THE CHALLENGE

Casinos are enticing environments for criminal behavior. To ensure that visitors feel safe, and to deter disruptive and unlawful behavior, the gaming industry places a premium on security. Continuous monitoring of the entire gaming floor is a necessity for reasons that go beyond safety and security; it serves as deterrent to both employees and visitors. With large amounts of money constantly changing hands, continuous, reliable monitoring is a necessity for theft and fraud prevention.





## THE SOLUTION

After careful consideration of the available solutions, casino management selected Qognify VisionHub to upgrade their security, safety and operations. VisionHub provides the continuous, reliable monitoring that allows casino security management to identify, verify and resolve unfolding incidents. With 100% system availability combined with high-definition video quality, security operators and casino management can view all the necessary small details including card values, hand motions, monetary transactions and back-office cash counting.

With so much money being exchanged, security threats in the casino environment come both from visitors and

employees. If the presence of a robust video surveillance system doesn't deter those intending nefarious acts to begin with, it will provide the irrefutable evidence to prosecute a crime or deny false claims.

## THE IMPACT

VisionHub technology, combined with Qognify's specific enterprise gaming expertise, provides the Golden Lion Marbella Casino with:

- Continuous monitoring – 24/7/365. VisionHub identifies and verifies unfolding incidents, and helps security operators quickly resolve them.
- Uninterrupted service – 100% availability from an unprecedented level of resilience at all system levels prevents costly interruptions and ensures reliable video monitoring for real theft prevention.
- High-Definition video – provides full details of card games and money-counting areas. Cameras can be adjusted remotely, enabling the casino to quickly change views to monitor specific areas.
- Video footage can be easily exported to police for investigative and prosecutorial evidence.

VisionHub delivers effective front-line defense with proactive security features utilizing innovative video surveillance technology that address the casino's unique security needs.

## ABOUT

Qognify helps organizations mitigate risk, maintain business continuity, and optimize operations. The Qognify portfolio includes video management, video and data analytics, and PSIM/Situation Management solutions that are deployed in financial institutions, transportation agencies, airports, seaports, utility companies, city centers, and to secure many of the world's highest-profile public events. [www.Qognify.com](http://www.Qognify.com)

Get in Touch: [www.Qognify.com/get-in-touch](http://www.Qognify.com/get-in-touch)

CS-100-01 12/2017

## CONTACTS

[info@Qognify.com](mailto:info@Qognify.com)  
[info.americas@Qognify.com](mailto:info.americas@Qognify.com)  
[info.emea@Qognify.com](mailto:info.emea@Qognify.com)  
[info.apac@Qognify.com](mailto:info.apac@Qognify.com)

© All rights reserved to Qognify Limited and its affiliates ("Qognify"). For the full list of Qognify's trademarks, visit [www.Qognify.com/trademarks](http://www.Qognify.com/trademarks). All other marks used are the property of their respective proprietor.

