PRAGUE AIRPORT

Prague, Czech Republic

FACTS

Customer:
Prague Airport, a. s.

Vertical Market:
Airports

Product:
Qognify EIM (Situator)

ENSURING TRAVELLER SAFETY AT THE AIRPORT OF "THE GOLDEN CITY"

One of the core values of Prague Airport, a. s. is to ensure and continuously improve its superior level of air travel safety. The airport operates many security systems, and it wanted a platform to interconnect them, to correlate information and enable security scenarios and procedures for dealing incidents to be set up. In doing so, it would provide the security control room staff with one effective tool, providing an overall overview, the ability to manage situations and speed up incident response.

THE CHALLENGE

This new platform has been built with **Qognify EIM** (Situator) – an Enterprise Incident Management solution from Qognify that has been proven at many of the world's largest and busiest airports for more than 10 years. Using **Qognify EIM** (Situator), airport safety and security systems including CCTV, electronic access control, electrical fire alarm, emergency alarm system, perimeter security, oversized cargo entry control, errand system and airport mapping have been integrated.

Qognify

VÁCLAV HAVEL AIRPORT PRAGUE

THE SOLUTION

These systems that were previously running in isolation now communicate bi-directionally with Qognify EIM (Situator), giving security control room personnel a single incident management interface. Now, when an alarm is triggered from any of the interconnected security systems within Qognify EIM (Situator), alerts are clearly displayed and presented to the security control room personnel on an on-screen map. From this single interface they can take the necessary action, whether that is to clear and reset the alarm, or to dispatch available resources to the incident. Appropriate guidance is automatically presented on-screen in the form of a checklist, to ensure all the required actions and procedures for dealing with the event are adhered to in line with airport best practice and the latest regulation.

THE RESULT

Qognify EIM (Situator) is not confined to the security control room, with it also being used by personnel on their mobile devices to verify the validity of identification cards of employees in the airport area, as well as for assigning tasks and sending support materials.

The entire Qognify EIM (Situator) solution is fully localized in the Czech language, enabling further possible future expansion and connection of new systems or technologies.

THE CUSTOMER

Prague Airport, a. s. is a company that operates Václav Havel Airport Prague in the Czech Republic. The international airport is one of the fastest growing in Europe, in the 10-25 million passenger category and handles over 15 million passengers, with direct flights to more than 160 destinations worldwide. Approximately 2,400 people are employed by the airport with an estimated additional 14,000 people working for companies operating at the airport or linked to its operations.

Q0061-BR-EN-01 06/2022

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