



**SITUATOR**

**ENTERPRISE  
INCIDENT  
MANAGEMENT  
SYSTEM**

# MEETING YOUR MOST PRESSING NEEDS WHEN THEY STRIKE

On any given day, the unexpected can quickly become a security incident, risking the safety of your staff and customers. Whether it's a severe incident that brings operations to an immediate standstill, or a collection of several small events impacting costs and effort-level by their sheer frequency, critical incidents can significantly impair the business processes of an organization.

In light of this, the question facing each of us becomes, is your organization fully prepared to successfully meet these challenges head on? With **Qognify's Situator**, the leading enterprise incident management solution, we help you avoid security breaches and reduce risk to safety and operations. Situator integrates and correlates information in real-time from multiple and diverse systems across the enterprise. At the same time, it coordinates the most effective responses, ensuring everyone in the operational chain remains informed and aware of how to respond. Situator gives you the necessary tools to address every aspect of the incident lifecycle.



## **Situational Awareness**

When an incident occurs, having sound information to assess its severity and determine the next steps is critical. Situator integrates, correlates and automates data from a wide range of sources, providing a consolidated view of an incident that facilitates decision making.



## **Automated Workflows**

The success of resolving an incident is defined by effectiveness and efficiency. Using the Situator platform enables the development of complex response workflows for routine and critical situations. If tasks and notifications are not handled properly, escalation policies ensure that they are dynamically or manually reassigned to alternate responders and stakeholders.



## **Enhanced Compliance**

Many organizations operate in strictly regulated environments such as critical infrastructure. For them, non-compliance is not only costly, it significantly increases risk. Through automated workflows and reporting, Situator ensures policies and procedures are followed uniformly and provides access to monitor compliance trends, helping organizations sustain compliance over time.

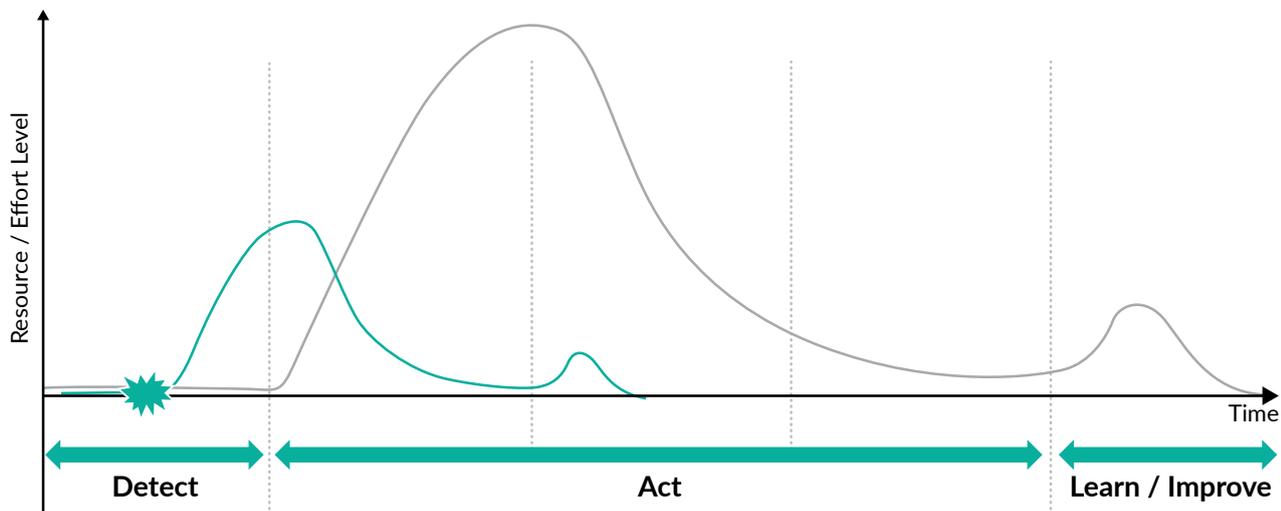
# SITUATOR

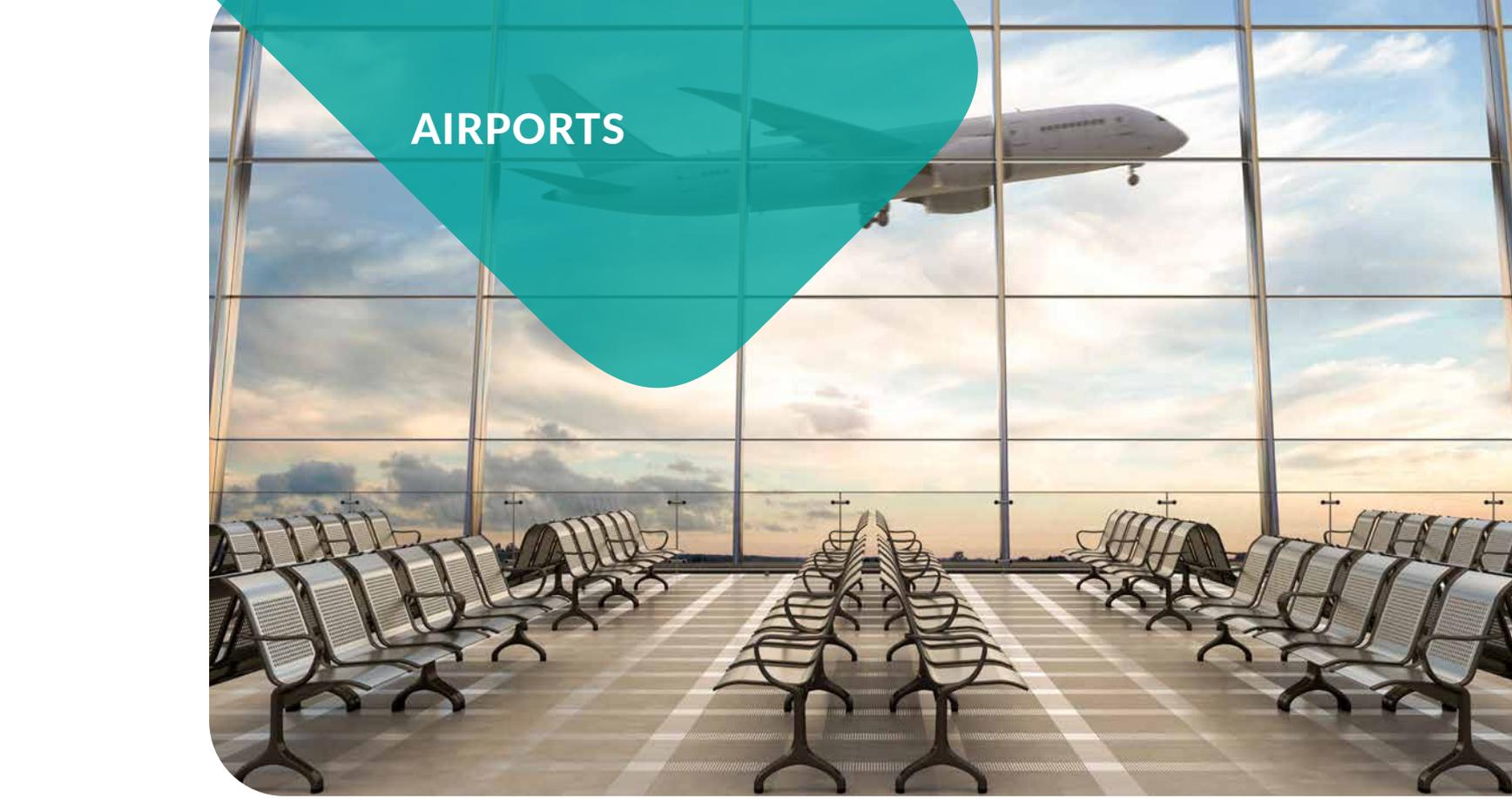
## ENTERPRISE INCIDENT MANAGEMENT SYSTEM

When crisis strikes you need an enterprise-class incident management platform to provide enhanced situational awareness. That is exactly what Situator provides. It is ideal for regulated environments, such as transportation and critical infrastructure. It's imperative these incidents are processed in a standardized, traceable way to avoid a breach of policies and regulations, which can lead to significant penalties.

Regardless of what type of industry you operate in, shortening the incident lifecycle can reduce the impact that an incident has on your operations. By incorporating Situator as your Enterprise Incident Management platform you are armed with the capabilities to successfully navigate even the most severe incidents.

## SHORTENING THE INCIDENT LIFECYCLE





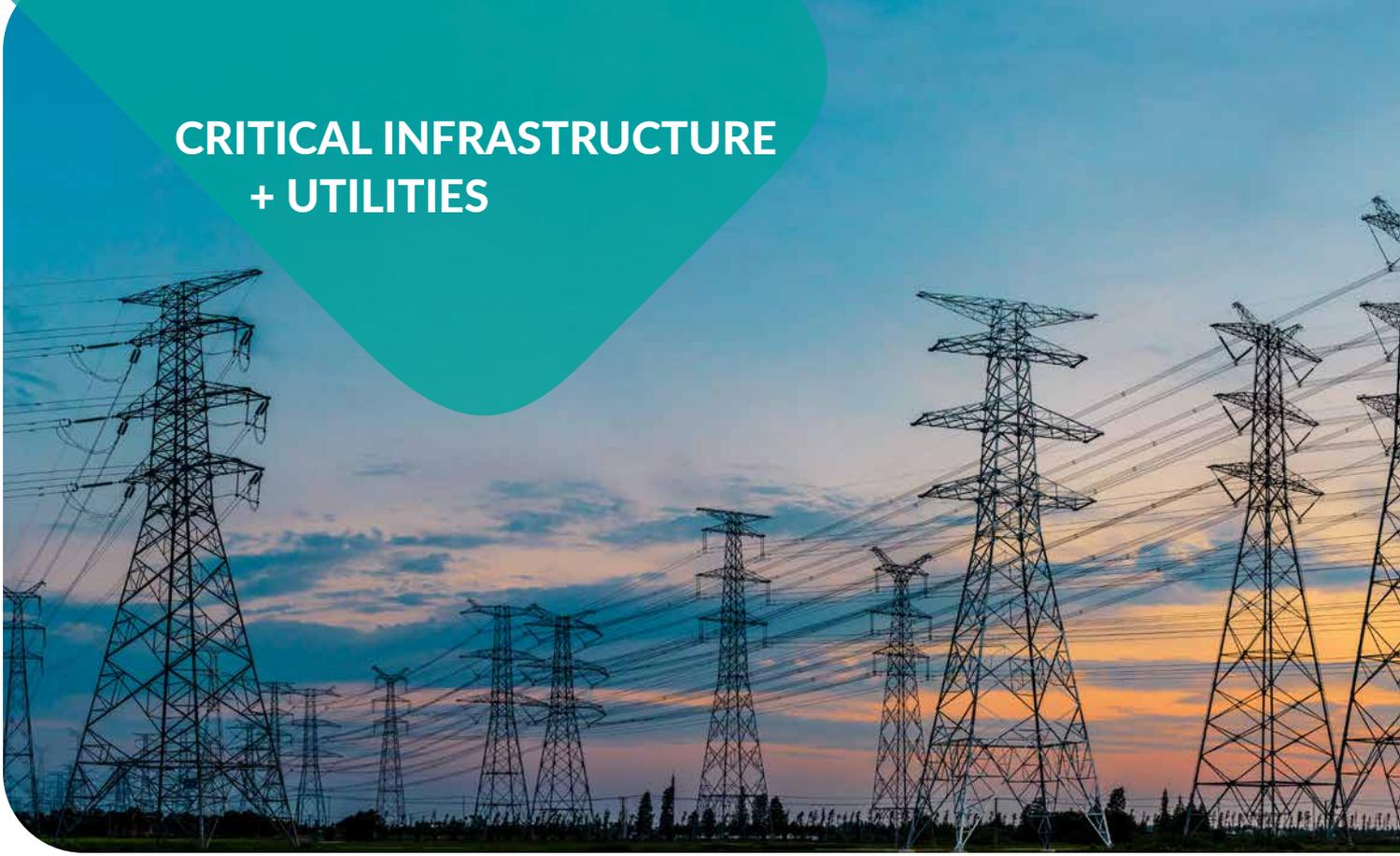
# AIRPORTS

Today's airports are complex environments with advanced security and operational layers. Airports have become part of the destination, and in many cases take on the appearance of small cities. With such a complex environment, there are many opportunities for incidents to arise. Designed to protect your passengers, employees and operations when the routine or crisis occurs, Situator helps airports create a holistic approach to managing incidents and reducing risk.

## BENEFITS FOR AIRPORTS

- **Optimization** of integrated third-party **technologies** for improved situational awareness
  - **Efficient operations** from active guidance throughout an incident
  - **Significant savings** from the reduction of penalties and operational disruptions
  - **Better communications** with clearly structured information flow
  - **Compliance** with regulations and standards
  - **Passenger satisfaction** with safe and seamless travel
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# CRITICAL INFRASTRUCTURE + UTILITIES



Critical infrastructure plays a key role all over the world. Any outage of the facilities and services in this area can have major impacts on our daily lives. This makes it so crucial to protect these assets against a wide spectrum of potential threats, such as vandalism, sabotage or terrorist attacks. On top of that, operators of critical infrastructure are obliged to adhere to latest regulatory requirements. Most likely, your organization has heavily invested in a range of security systems and sensors, which are delivering a huge amount of siloed data. Managing all the incoming information is beyond complex.

It is exactly here, where Situator comes into play. Situator is designed to protect sites such as power and water plants, oil refineries and other facilities from potential threats, providing a holistic view at any time and guiding the operator through the process of resolving incidents efficiently.

## BENEFITS FOR CRITICAL INFRASTRUCTURE

- **Advanced operational efficiency** by reducing incident response time
- **Optimized security:** detect intrusion at unmanned or remote sites
- Streamline your **regulatory compliance**
- **Improved communications:** e .g. with an automated call intake process



## RAIL & MASS TRANSIT

Tried and tested on transportation networks around the globe, Situator offers a holistic approach to the critical task of incident response. Based on advanced Enterprise Incident Management technology, it enables mass transit and long-distance rail operators as well as infrastructure providers, to improve the detection, recording and processing of incidents, to significantly accelerate a response. This helps organizations to minimize the impact of incidents, maintain punctuality, save cost, build passenger trust and comply with regulations and external audits.

Situator improves the orchestration of the entire incident response and deploys automation to safeguard passengers and employees while maintaining operations, protecting rolling stock, stations and depots from vandalism and theft. It combines the incoming information from many different sensors and systems into an actionable overall picture. This data then guides the operator in the control room through the most effective response and communication process – to create a safe and reliable environment for passengers and employees.

## BENEFITS FOR TRANSPORTATION

- **Reduce time** for incident intake and management
  - **Comply** with regulatory requirements
  - **Meet** your service and punctuality **goals**
  - **Integrate** with your **system environment**
  - Continuously **improve your operations**
  - **Save your money** on operational costs and fines
  - **Communicate effectively** with all stakeholders
  - Maintain your **passengers' confidence**
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## QOGNIFY. SAFEGUARDING YOUR WORLD.

Qognify maximizes the outcomes of security and business strategies with its innovative portfolio of video and enterprise incident management software platforms. As a trusted advisor, Qognify serves thousands of customers who place a premium on physical security, safety and operations. Our solutions serve a variety of industries all around the world, work to mitigate risks, increase security and optimize workflows. Headquartered in Pearl River, New York, Qognify operates major development hubs in Germany, Israel and the United States, with sales and support offices around the globe.



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